

WEBSITE PRIVACY STATEMENT

This privacy statement is provided to make you aware of how Digirock collects uses and manages personal information of visitors to and users of Digirock's websites. Protecting your privacy is very important and Digirock is committed to maintaining the security of personal information provided to Digirock by visitors using its websites.

By using Digirock's website and by agreeing to this Privacy Statement you consent to the collection, use and disclosure of your personal information as described by this document. If you do not consent, do not use any of the services provided by Digirock or its applications. Digirock's recognises and respects the Privacy of all our Users, so please take a few minutes to read through this Privacy Statement. This Internet Privacy Statement is in addition to any other terms and conditions applicable to the web site.

1 Collecting Information

As part of registering, we collect some personal information about you in order for you to take full advantage of our services. To do this it may be necessary for you to provide additional information to us including that outlined below.

1.1 *Registration*

Registration on our website is completely optional but may include submitting:

- Your name;
- Email address;
- Company address;
- Telephone number;
- The option of receiving updates and promotional material; and
- Other information to complete company documents.

You may access this information at any time by logging in and going to your account.

1.1 *Credit Card Details*

We will use commercially reasonable methods to keep Personally Identifiable Information securely in our files and systems. Our Payment System is operated using secure Internet connections, including SSL (Secure Sockets Layer) encryption, to protect your financial data.

2 Personal Information

Your personal information is only collected when you voluntarily and knowingly submit it. This information is collected to provide you with, for example; requested services or to answer or forward any requests or enquiries. It is our intention that this statement will protect your personal information from being used in any way that is inconsistent with applicable Australian privacy laws.

3 Non-personal Information

Cookies and Applets

Digirock also use some information in order to provide you with a personalised experience

when you visit its Internet websites. Through the use of cookies, Digirock can record the pages you visit and the information you require. This aggregate, non-personal information is used anonymously and is collected and logged for statistical purposes. Through analysis of these records, Digirock provides you with an improved service when you revisit its Internet websites.

4 Use of Information

Your personal information, submitted to our site will only be used for the purpose for which it is submitted or for other purposes that are related to the primary purpose, unless we disclose other uses in this Internet Privacy Statement or at the time of collection. Personal information that is contained in copies of correspondence sent or received from the web site, are stored as archives for back-up and record-keeping only.

5 Disclosure

With the exception of where you have consented or disclosure is necessary to achieve the purpose for which it was submitted, personal information may be disclosed in special situations. This may include:

- To meet any applicable law, regulation, legal process or enforceable governmental request;
- To enforce applicable Terms of Service, including investigation of potential violations;
- To detect, prevent, or otherwise address fraud, security or technical issues;
- To protect against harm to the rights, property or safety of Digirock, our Users or the public as required or permitted by law.

Where we engage third parties to provide you with goods or services on our behalf, we may disclose your personal information to those third parties in order to meet your request.

When you contact Digirock, we may keep a record of your communication to help solve any issues you might be facing. We may use your email address to inform you about our services, such as letting you know about upcoming changes or improvements.

6 Access to Personal Information

Whenever you use our services, we aim to provide you with access to your personal information. If that information is wrong, we strive to give you ways to update it quickly or to delete it – unless we have to keep that information for legitimate business or legal purposes. When updating your personal information, we may ask you to verify your identity before we can act on your request.

We may reject requests that are unreasonably repetitive, require disproportionate technical effort (for example, developing a new system or fundamentally changing on existing practice), risk the privacy of others, or would be extremely impractical (for example requests concerning information residing on backup tapes).

Where we provide information access and correction, we will do so for free, except where it would require a disproportionate effort. We aim to maintain our services in a manner that protects information from accidental or malicious destruction. Because of this, after you delete information from our services, we may not immediately delete residual copies from our servers and may not remove information from our backup systems.

7 Security

Digirock takes all reasonable security measures to protect personal information from loss, unauthorised access, destruction, misuse, modification or disclosure. Unfortunately, no data transmission over the Internet can be guaranteed to be totally secure, however we do review and update our security measures to keep pace with current technology.

All our contractors and employees who provide information systems related services are obliged to respect the confidentiality of any personal information held by us. However, we will not be held responsible for events arising from unauthorised access to your personal information.

8 Other Site Links

As part of our service, we provide links to our own and third party web sites. Digirock is not responsible for the privacy practices or the content of any other web sites to which the site links or which link to the site. By clicking on a link, logo or other item, please note that you may no longer be on the Digirock Platform. To check what Internet location you are on, note the URL at the top and/or bottom of your browser. We encourage you to read the posted privacy statement of that web site whenever interacting with any site.

9 Privacy Statement Changes

As we plan to keep our Privacy Statement current we reserve the right, to at any time at our discretion, modify, remove or otherwise change portions of this Internet Privacy Statement. This Privacy Statement should be reviewed periodically so that you are updated on any changes and we welcome your comments and feedback.

10 Questions or Problems

We take your concerns and privacy seriously. If you have any further queries relating to our Privacy Statement, or you have a problem or complaint, please contact us at eol@digirock.com.au

For more information about privacy issues in Australia and protecting your privacy, please see the following:

- "Personal Information" and "Sensitive Information" are defined by the Privacy Act. For more information please refer to: <http://www.privacy.gov.au/law/act/npp>
- Australian National Privacy principles set out in the Privacy Act 1988 (Cth): <http://www.privacy.gov.au/law/act>
- Your Privacy Rights – Frequently Asked Questions: <http://www.privacy.gov.au/faq/individuals>

Last update on the 21 of April 2012